

# VMware Certified Professional on vSphere 5

## Frequently Asked Questions

### VCP5 FAQs

**Do I need to attend a class to qualify for VCP5? Can't I just self-study?**

The VCP5 certification has a course requirement, which must be met in order to obtain the certification. Several course options are available to you. To determine which course may be right for you, visit <http://www.vmware.com/go/vcp>.

**Does VMware have a retake policy for the VCP5 exam?**

If you fail your exam attempt, you are allowed to re-take the exam, but you must wait seven (7) calendar days before attempting the exam again. Once you have passed the exam, we do not allow additional attempts in order to protect the integrity of the exam material.

**How can I become a VCP on VMware vSphere 5?**

Please refer to <http://www.vmware.com/go/vcp> for detailed requirements.

**How can I tell if a class is authorized?**

Classes on VMware technology are offered by a number of companies and institutes. However, in order to meet the VMware Certified Professional course requirement, you **MUST** attend a VMware Authorized course. To determine if a course you are considering attending is VMware Authorized, ensure the course is listed on our Web site: <http://www.vvmware.com/education>.

**How do I register for the VCP5 certification exam?**

The VMware Certified Professional exam is administered by Pearson VUE, a third-party, authorized testing center, with over 3500 locations worldwide. To register, visit [www.pearsonvue.com/vmware](http://www.pearsonvue.com/vmware) and select the VCP5 Certification Exam. The exam code is VCP510.

**Do I need to take the class before I take the exam?**

While you can take the class and the exam in any order, VMware recommends that you complete the course requirement prior to scheduling and taking the exam.

**How many questions are on the exam?**

The VCP510 exam consists of 85 questions and a short, pre-exam survey consisting of eight questions.

**How much time will I have to complete the exam?**

You will be provided 90 minutes to complete the exam, and an additional 15 minutes to complete the pre-exam survey. For candidates in countries where English is a second language, an extra 30 minutes is provided. For the purposes of this exam, countries where English is considered one of the primary languages include Australia, Belize, Bermuda, Canada, Ireland, New Zealand, Singapore, South Africa, the United Kingdom and the United States.

**Will the questions in the exam adapt to my answers to the pre-exam survey?**

No. The survey is for demographic purposes only and in no way affects the number or type of questions you will be given in the exam.

**How long after I pass the exam before I receive notification of my exam results?**

Candidates will receive their score report from the Pearson VUE testing center at the time of exam completion. If you passed the exam and have also completed your course requirement, VMware will notify you that your certification has been achieved. Please expect 10 business days from your exam

date for this notification, and for your certification to appear on your online transcript. Please expect up to six weeks for delivery of your printed certificate.

**Where can I download the VCP5 logo?**

The VCP5 logo can be downloaded by certified individuals from the VCP Portal. Access to the VCP Portal is granted once you have been notified of your certification status by email and you have agreed to the VMware Certification Agreement online. Please expect 10 business days from your exam date for this notification.

**I have met the course requirement, passed the exam, and received notification from VMware that I am VCP5 Certified! When will I receive my VCP certificate?**

Certificates are shipped via USPS and typically arrive four to six weeks after notification that your certification has been achieved.

**I would like to access the VCP Portal, but I've forgotten my VCP login information. How can I retrieve it?**

You may now use your myEducation username and password to access the VCP Portal. If you receive an error, please check your "myTasks" page to see if any VCP tasks need to be completed. Otherwise, contact [certification@vmware.com](mailto:certification@vmware.com) for assistance. Please include your certification number.

**What is available to me when I access the VCP Portal?**

The VCP Portal contains the VCP logo and usage guidelines, and allows access to the VCP Store for VCP-branded merchandise.

**What topics are tested on the VCP5 Exam?**

Please review the VCP5 Exam Blueprint Guide to see what topics are tested in the exam. The guide can be downloaded from: <http://www.vmware.com/go/vcp>.

**What is the passing score for the VCP5 exam?**

The passing score for this exam is 300, using a scaled scoring method. The scale is from 100-500. Scaled scores are calculated using a mathematical formula that considers a variety of factors, including the number and type of exam questions included in a specific version of the exam. Because this combination may vary in different versions of the same examination, scaled scores provide a fair score for each individual based on the version of the exam taken.

**Can I take "VMware vSphere: What's New [V5]" to upgrade my certification from VCP3 to VCP5?**

The VCP5 certification requires an individual to be a VCP4 or attend the five-day, instructor-led course, "VMware vSphere: Install, Configure, Manage [V5]."

"VMware vSphere: What's New [V5]" is a two-day course targeted at the differences between vSphere 4 and vSphere 5. Therefore, this course meets the course requirement for the VCP4 upgrading to VCP5. (Please note: Until February 29, 2012, this course requirement is waived.) VCP3s are encouraged to take the "VMware vSphere: Install, Configure, Manage [V5]" course in preparation for the VCP5 exam.

Please refer to [vmware.com/go/vcp](http://vmware.com/go/vcp) for detailed requirements.

**Is there a course requirement for VCP4s to upgrade to VCP5?**

The recommended course to upgrade your certification is “VMware vSphere: What’s New [V5].” However, until February 29, 2012, there is no course requirement to upgrade from VCP4 to VCP5. Please refer to [vmware.com/go/vcp](http://vmware.com/go/vcp) for detailed requirements.

**How do I achieve the VCP5 certification if I have taken a VCP4 qualifying class such as VMware vSphere: Install, Configure, Manage [V4]?**

You will first need to achieve the VCP4 certification and then sit for and pass the VCP5 exam. Until February 29, 2012, there is no course requirement to upgrade from VCP4 to VCP5. Please refer to [vmware.com/go/vcp](http://vmware.com/go/vcp) for detailed requirements.

**I received/purchased a VCP4 exam voucher. Can I use the voucher to take the VCP5 exam instead?**

Yes. VCP4 vouchers will be honored for VCP5 exams through the date of expiration.

**After reviewing the certification requirements, I would like to complete my VCP4 certification prior to taking the VCP5 exam. Will the VCP4 exam still be available?**

Yes.

**Can I take a VCP5 authorized course and use it to meet the VCP4 class requirement?**

No. If you wish to achieve VCP4 certification, requirements are outlined here: [http://mylearn.vmware.com/mgrReg/plan.cfm?plan=22428&ui=www\\_cert](http://mylearn.vmware.com/mgrReg/plan.cfm?plan=22428&ui=www_cert).

**Partner-only FAQs**

**I am a VMware partner and have received notification from VMware that my certification has been achieved. When will my VCP status be reflected in my Partner Central profile?**

Your VCP status will be reflected in your Partner Central profile in approximately 10 business days if you have used your business email address when registering for the exam. Please direct any questions to: [partnernetwork@vmware.com](mailto:partnernetwork@vmware.com).

**My VCP3 is used by my company to comply with the VPN program requirements. When will my VCP3 become obsolete?**

VMware’s general policy regarding certification and accreditation versions and VPN program requirements are as follows:

- VMware recognizes one level back from the current level.
- Once courses are generally available for the newest level, VMware will no longer recognize two levels back for VPN compliance.
- The above guidelines are generally followed and VMware reserves the right to adjust them for limited and specific situations; in those cases VMware will specifically document the affected certifications/accreditations and their terms.